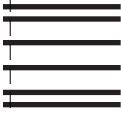
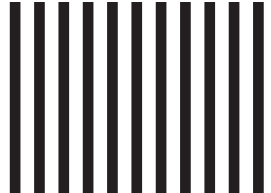




SUNSET MARQUIS
HOTEL AND VILLAS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 78479 LOS ANGELES CA

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: ROD GRUENDYKE, GENERAL MANAGER
SUNSET MARQUIS HOTEL AND VILLAS
1200 N ALTA LOMA RD
WEST HOLLYWOOD CA 90069-9921

Our goal at the Sunset Marquis is to exceed your expectations at all times. To help in making your future stay a more pleasant one we appreciate your comments and suggestions.

We thank you for staying at The Sunset Marquis and look forward to welcoming you back.

Rod Gruendyke, General Manager

| Please rate your satisfaction with: | Exceeded Expectations | Met Expectations | Did not meet Expectations |
|--|-----------------------|------------------|---------------------------|
| Your overall experience..... | 0 | 0 | 0 |
| Arrival | | | |
| Doorman | 0 | 0 | 0 |
| Bell Staff | 0 | 0 | 0 |
| Front Desk Check-In..... | 0 | 0 | 0 |
| Housekeeping | | | |
| Cleanliness of Room..... | 0 | 0 | 0 |
| Amenities | 0 | 0 | 0 |
| Departure | | | |
| Doorman | 0 | 0 | 0 |
| Bell Staff | 0 | 0 | 0 |
| Front Desk Check-Out | 0 | 0 | 0 |
| Concierge | | | |
| Attitude | 0 | 0 | 0 |
| Efficiency | 0 | 0 | 0 |
| Patio Restaurant | | | |
| <input type="radio"/> Breakfast <input type="radio"/> Lunch <input type="radio"/> Dinner | | | |
| Quality of Food | 0 | 0 | 0 |
| Quality of Service | 0 | 0 | 0 |
| Notes Restaurant | | | |
| <input type="radio"/> Breakfast <input type="radio"/> Lunch <input type="radio"/> Dinner | | | |
| Quality of Food | 0 | 0 | 0 |
| Quality of Service | 0 | 0 | 0 |
| Room Services | | | |
| Quality of Food | 0 | 0 | 0 |
| Timeliness of in-room order..... | 0 | 0 | 0 |
| Quality of Service | 0 | 0 | 0 |

| | Exceeded Expectations | Met Expectations | Did not meet Expectations |
|--------------------------|-----------------------|------------------|---------------------------|
| Pool Service | | | |
| Quality of Service | 0 | 0 | 0 |
| Cleanliness of Area..... | 0 | 0 | 0 |
| Hotel Bar | | | |
| Quality of Service | 0 | 0 | 0 |
| Atmosphere..... | 0 | 0 | 0 |
| Public Areas | | | |
| Maintenance..... | 0 | 0 | 0 |
| Housekeeping | 0 | 0 | 0 |
| Decor..... | 0 | 0 | 0 |

Exceptional Employees

Additional Comments

Name: _____

Company: _____

Address: _____

E-mail Address: _____

Bus. Telephone: (____) _____

Room No.: _____

Arrival Date: ___/___/___ Departure Date: ___/___/___